

Return Policy

- Customer must submit a Return Form for an RA number to be issued.
- Goods can only be returned within a 12 month period after purchase.
- Dawn Industries will only accept return of goods determined upon inspection as saleable.
- Returned goods will be charged a 15% restocking fee.
- Customers will be responsible for any and all return shipping fees.
- Credit memo can be used for product only.
- For warranty issues please refer to warranty policies.

Freight Policy

Prices are F.O.B. Arvada Colorado, freight prepaid to destination specified in the order. Dawn Industries charges a shipping and handling fee on each order, which is applied at time of order and reflected on customer's invoice.

Dawn Industries covers shipping and handling for standard ground delivery within the Continental United States + Canada on orders over \$1500 before tax (including any backorders).

Dawn Industries does not cover shipping and handling costs for orders shipping outside of the US or Canada.

Minimum Order Policy

In an effort to consolidate processing costs and increase order efficiency, Dawn strongly encourages replacing frequent small orders with larger planned purchases.

- Minimum order - \$200
- International minimum order - \$500 USD
- Order in box/bag quantities to avoid broken box/bag charges

We understand that our customers may occasionally wish to place smaller orders, in such cases, a minimum \$10.00 special handling fee will be added. Broken box/bag orders will be charged a \$10.00 fee. We encourage you to support our policies so that we can continue to offer superior customer service at great prices.

Terms

2% 15 Net 30 days from ship date. Prices subject to change without notice.